

Anthony Liftgates Hydraulic Power Unit and Cylinder Warranty Guidelines

Please contact Anthony Liftgates Technical Support to initiate warranty replacement of power unit and cylinder replacements. If replacement is deemed necessary, Anthony Liftgates will send parts out at no charge.

- Hydraulic Power Units are repairable. Power unit replacement is not covered without prior approval by Anthony Liftgates. When calling in for unit replacement, please be prepared to discuss the problem affecting the liftgate. Serial number will be required for validation of warranty. If full replacement is not required, Anthony Liftgates will assist in identifying the defective component of the power unit and will drop ship repair components at no charge. In the event the power unit is replaced entirely, core return may be required depending on the age of the unit.
- Hydraulic Cylinders are not repairable and require full replacement. Depending on the age of the affected liftgate, <u>core return may be required</u>. Contact Anthony Liftgates' technical support for replacement and core instructions. Parts will be sent at no charge and return instructions for the core components will be provided.

Anthony Liftgates Technical Support Hotline: (800) 482-0003 (Extension 3)

Anthony Liftgates Parts Department (800) 482-0003 (Extension 2)